

Quality Policy

Laird Thermal Systems is committed to ensuring customer satisfaction through offering consistent highest quality in our products and services in compliance with ISO 9001:2005 and other ISO standards by:

- Developing a first-time-right quality mindset.
- Maintaining effectiveness of the firms QMS systems
- Driving quality by setting up and continuously monitoring annual targets for our processes, products, and services.
- Fostering an open, customer focused, and data based high-performance quality culture, where everyone is empowered to participate and continuously improve our way of working, our products and our services.

Environment, Health & Safety Policy

Excellence in Environment, Health and Safety is an integral part of our sustainable business approach and decision-making, and we strive for it by:

- Continuously reducing company risks, avoiding hazards, and providing safe, healthy, and environmentally friendly working conditions at all locations for all employees.
- Complying with applicable laws and regulations to supply safe, effective, and high-quality products.
- Continuously improving social responsibility, environmental, health and safety among employees and the relevant interested parties through communication, education, promotion, and training to enhance the companies environmental, health, and safety performance.

Management Commitment

The Senior Management is committed to the development and implementation of the Management System and continuously improving its effectiveness by:

- Communicating to all staff the importance of meeting customer (current and potential) requirements, including statutory and regulatory requirements.
- Establishing a quality policy and objectives.
- Conducting reviews of the management system.

Vision

To be compliant with customer requirements and provide best in class quality, to strengthen our position in thermal management solutions markets, to become the world leader in the field.

Mission

To build up and maintain high quality standards in a zero-defect culture to fulfil and exceed customer satisfaction by going the extra-mile, providing reliable products for demanding applications across the targeted markets, and solving complex thermal management challenges for mission-critical, high uptime applications in a shorten product design cycle that maximises productivity and performance.